

FAQs for the 2026 NPA Annual Conference

Where is the conference being held?

The conference will be held at the Sheraton Downtown Denver Hotel, 1550 Court Place, Denver, CO 80202.

Do I need a username and password to register for this event?

Attendees should use the username and password for their NPA Online account on the NPA website to register for this event. For assistance with registration or payment, [contact NPA](#).

If you do not have an NPA Online account, you can create a free account by selecting Member Login in the top navigation bar of the NPA website. Select Create a New Account and complete the form. Select the name of your organization from the drop-down menu, and use the email address associated with your NPA member organization to ensure timely account verification. Click Save at the bottom of the page. Most account requests are approved automatically. If your account needs to be verified by NPA, it may take one to two days to receive confirmation. For assistance in creating an NPA Online account, [contact NPA](#).

If you have an NPA Online account but forget your username or password, visit the NPA website and select Member Login in the top navigation bar. Then select Forgot Username or Forgot Password and follow the prompts to recover your lost account information. For assistance, [contact NPA](#).

My colleague wants to attend, too. Can I share my login and access with them?

Your NPA Online username and password are unique to you. Never share them with anyone else. To register someone else from your organization for this event, click on the event registration tab and select Register Someone Else. Each individual attendee must have a unique registration for this event.

When does early-bird registration end?

Early-bird registration ends on Sept. 11.

I'm registered for the conference. What do I do now?

After registering for the conference, contact the Sheraton Denver Downtown Hotel to make your hotel reservation. Reservations can be made [online](#) or by calling 800-228-9290. Mention the National PACE Association to receive the special discounted room rate of \$299 plus taxes. The hotel reservation deadline is Sept. 18, based on availability. We recommend you book early as the hotel will sell out quickly. Please do not place multiple rooms in your name as it precludes others from booking.

What is included in my conference registration?

The registration fee includes three continental breakfasts, five refreshment breaks, site tours of local PACE organizations, and the Opening Night Reception. Additional fees are required for pre-conference symposiums, special luncheons and other activities. Please register in advance for these events. Special meal requests also must be made in advance.

I want to attend the Peer-to-Peer Roundtables but am not sure what to expect.

The redesigned Peer-to-Peer Roundtables will spotlight emerging hot topics in PACE in a shared setting that encourages networking and meaningful discussion among peers. To support authentic peer engagement and provide the best possible experience, vendors and consultants will not present during these sessions. Attendance is limited to staff members of PACE organizations only. [Learn more about the roundtables.](#)

Conference App

The conference agenda, speakers, session presentations and handouts will be available on the [conference app](#). You can download the presentations and handouts to your device for easy reference or print and bring them with you. Printed handouts will not be provided on-site for the educational sessions. Any updates to presentations will be posted on the app after the conference concludes.

I need to cancel my registration. How do I do that?

Registration fee refunds, less a \$100 service fee, will be processed if written cancellation is received by [NPA Accounting](#) by Sept. 25. No refunds will be issued after Sept. 25. Registration cancellations cannot be processed online.

How do I get to Denver?

Denver International Airport (DEN) is 26 miles (40 minutes) to the Sheraton Denver Downtown Hotel

Taxis are readily available in Zone A. The cost of a taxi from the airport to the hotel is approximately \$72. Rideshare options can be accessed on Island 5 of either side of the terminal (East or West). Be sure to request your ride after you have claimed your luggage at baggage claim.

Is parking available?

Valet parking is available at the Sheraton Downtown Denver Hotel for \$57 per day for self-parking. Valet parking is available for \$67 per day. Parking is subject to availability, and pricing may change.

What is the best way to get around Denver?

The Sheraton Denver Downtown Hotel is located in downtown Denver, making it easy to travel throughout the city. Denver is a walkable city and has a variety of transportation options to get around via rail, bus, bike and rideshare. More information is available on the [Visit Denver website](#).

How do I receive CEUs for the conference?

The NPA Annual Conference has been pre-approved for physician, nursing and social worker continuing education units (CEU). Registrants can claim credits commensurate with their participation at the conclusion of the conference. A Learner Notification Document will be available in the conference mobile app and will be provided to all registrants in their registrant packet upon check-in at the conference.

My question wasn't answered in these FAQs. How do I get help?

For more information, please [contact NPA](#).